

Coronavirus  
disease (COVID-  
19) outbreak

# **COMMUNITY WHEELS INC COVID-19 SAFETY PLAN**



Community Wheels Inc is committed to creating and maintaining a safe environment for our clients, team members and the community during the ongoing COVID-19 pandemic.

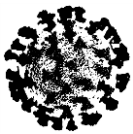
Being an essential service, we have stayed open to support the community during these challenging times.

We have and will continue to provide transport for medical and doctors' appointments, allied health services, shopping and to visit loved ones.

We are also offering additional support and services while our clients can stay safe at home.



We are taking dedicated measures to ensure safety & wellbeing of everyone



COVID-19 infection control training completed by all team members



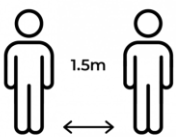
Daily temperature checks at start and end of staff shifts



Frequent cleaning of high touch surfaces in all vehicles throughout daily shifts



Hand sanitisers, face masks and gloves supplied in all vehicles



Reduced capacity on vehicles to ensure physical distancing between drivers and passengers


## Some of the COVID-19 posters and information placed in vehicles and office

Coronavirus (COVID-19)

**Physical distancing**

To maintain physical distancing, this area is **limited to 4 people.**

Only one person per 4 square metres of space.  
Keep 1.5 metres apart.



[www.health.nsw.gov.au/coronavirus](http://www.health.nsw.gov.au/coronavirus)

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We have a **COVID-19 Safety Plan** and are committed to keeping you safe.



Physical distancing



Hygiene and cleaning



Wellbeing of staff and customers

**> HELPING BUSINESS GET BACK TO WORK**

Provide feedback on this business at [nsw.gov.au/covid-feedback](http://nsw.gov.au/covid-feedback)




[www.health.nsw.gov.au](http://www.health.nsw.gov.au)

**Practise simple hygiene by washing hands regularly**

**1** Wet hands



**2** Apply soap



**3** Lather & scrub



**4** Rinse hands



**5** Turn off tap



**6** Dry hands



Spend **20 seconds** washing your hands.

# Protect yourself from viruses

 **Clean** your hands with soap and water, or hand sanitiser.

 **Cover** your nose and mouth when you cough or sneeze.

 **Avoid** close contact with anyone with cold or flu-like symptoms.

 **Stay home** if you are sick.



**Find the facts**  
[health.nsw.gov.au/coronavirus](http://health.nsw.gov.au/coronavirus)



## How you can help us keep yourself and others safe during this pandemic

- Please inform us at the time of your booking if you have any flu-like symptoms
- Stay home if you are feeling unwell or have been advised by your doctor to do so
- Wash your hands frequently for minimum 20s with soap or use an alcohol-based sanitiser
- Cough or sneeze into a tissue or your elbow
- Keep at least 1.5m distance from other people at all times
- Download the COVIDSafe app from [www.australia.gov.au/app](http://www.australia.gov.au/app)



## Supporting the community during these times

Community Wheels is committed to supporting the community through these challenging times. We are offering additional support and services while you can stay safe at home.

- We can deliver weekly food pantry packs to you costing only \$20.00 including home delivery
- Our staff can shop for your supermarket essentials while you stay at home
- Our drivers can pick up your medicines from pharmacy on your behalf

For more information on any of these services or for general assistance, feel free to call us on

**8868 1400**



## Our contact details

**8868 1400**      Mon to Fri 8.00am to 4.00pm

Website: [www.communitywheels.org.au](http://www.communitywheels.org.au)

Facebook page - CWI.Parramatta

Health & Wellbeing Services	
National Coronavirus Helpline	1800 020 080
Coronavirus Mental Wellbeing Support Service	1800 512 348
Beyond Blue	1300 22 46 36
Carers NSW	1800 242 636
Dementia Australia	1800 100 500
Kids Helpline	1800 551 800
Lifeline	131 114
Multicultural Disability Advocacy Association of NSW (MDAA)	1800 629 072
NDIS	1800 800 110
NSW Elder Abuse Helpline	1800 628 221
NSW Mental Health Line	1800 011 511
Translating and Interpreting Service	131 450

